

WS 02987A - 08 - 0180

ORIGINAL

OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM



0000128418

Investigator: Trish Meeter

Phone: 2011 AUG 19 A 9:59 Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion      No. 2011      97999

Date: 8/18/2011

Complaint Description:      09Z Rates/Tariffs - Other  
N/A Not Applicable

Complaint By:      First: Linda      Last: Cimorelli

Account Name: Linda Cimorelli

Home: (000) 000-0000

Street: Johnson Ave.

Work:

City: San Tan

CBR: 09Z

State: AZ      Zip: 85143

is: Cellular

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Sewer

Contact Name: David Madson

Contact Phone: (000) 000-0000

Nature of Complaint:

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Customer feels the \$40.00 late fee for a bill that is 3 days past due is ridiculous. She understands the reasoning behind a lack of grace period but feels the late fee should be more in line with other utilities.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

\*End of Comments\*

Date Completed: 8/18/2011

Opinion No. 2011 - 97999

Arizona Corporation Commission  
DOCKETED

AUG 19 2011

DOCKETED BY 